

2025 PIPELINE EXCAVATOR QUICK REFERENCE GUIDE - ILLINOIS

EMERGENCY CONTACT LIST

Company Name	Emergency Number
Ameresco	1-866-497-2284
Alliance Pipeline (A Joint Venture of Enbridge and Pembina)	1-800-884-8811
Alliant Energy - Interstate Power and Light	1-800-758-1576
Alliant Energy - Interstate Power and Light (Public)	1-800-255-4268
Ameren Illinois	1-800-755-5000
BP Pipelines (North America) Inc.	1-800-548-6482
Buckeye Partners, L.P.	1-800-331-4115
CITGO Petroleum Corporation - Arlington Heights Terminal	1-800-471-9191
Countrymark Refining and Logistics, LLC	1-812-838-8500
or	(Ext. 8500) 1-800-832-5490
Dakota Access Pipeline	1-800-753-5531
Enable Mississippi River Transmission	1-800-325-4005
Enbridge Energy Company, Inc. / Platte Pipe Line Company / Texas Eastern Transmission (Liquids)	1-888-449-7539
or	1-800-858-5253
Enbridge Energy Company, Inc. / Platte Pipe Line Company / Texas Eastern Transmission (Gas)	1-800-231-7794
Energy Transfer Crude Oil	1-800-753-5531
Enterprise Products Operating LLC	1-888-883-6308
Explorer Pipeline Company	1-888-876-0036
ExxonMobil Pipeline Company	1-800-537-5200
Flint Hills Resources	1-800-688-7594
Kinder Morgan	1-800-733-2490
Magellan Midstream Partners, L.P.	1-800-720-2417
MidAmerican Energy Company (Public)	1-800-595-5325
MidAmerican Energy Company (Emergency Responders)	1-800-275-5743
MoGas Pipeline LLC	1-800-282-4916
Natural Gas Pipeline of America	1-800-733-2490
Nicor	1-888-642-6748
NuStar Pipeline Operating Partnership, L.P.	1-800-759-0033
Panhandle Eastern Pipe Line	1-800-225-3913
Patoka Terminal Company, LLC	1-618-231-4428
Pembina ASM	1-800-360-4706
Pembina Cochin LLC	1-800-360-4706
Peoples Gas	1-866-556-6002
Permian Express	1-800-753-5531
Phillips 66 Pipelines LLC	1-877-267-2290
Plains Pipeline, L.P.	1-800-708-5071
or	1-800-322-7473
Shell Pipeline Company LP	1-800-922-3459
Spire	1-314-535-8508
Tallgrass (Rockies Express Pipeline)	1-877-436-2253
Texas Gas Transmission, LLC	1-800-626-1948
Trunkline Gas	1-800-225-3913
USIC	1-800-762-0592
Valero Terminating and Distribution Company	1-866-423-0898
Vector Pipeline	1-888-427-7777
West Shore Pipe Line Company	1-888-625-7310
Wolverine Pipe Line Company	1-888-337-5004
Zenith Energy Terminals, Joliet Holdings LLC	1-800-436-4301

To learn more about your local pipeline operators, please visit il.pipeline-awareness.com

Note: The above numbers are for emergency situations. Additional pipeline operators/companies may exist in your area. Visit the National Pipeline Mapping System at www.npms.phmsa.dot.gov for transmission companies not listed above.

One-Call System	Phone Number
JULIE, Inc.	1-800-892-0123 or 811
811 Chicago	1-312-744-7000 or 811

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EXCAVATOR RESPONSIBILITIES:

- Call Before You Dig - **It's the Law!**
- Wait the required time for the markings!
(state specific time – check your local One Call Law)
- Tolerance Zones – May vary by state and/or company!
- Respect the marks!
- Dig with care!

RISK CONSIDERATIONS

- Type/volume/pressure/location/geography of product
- Environmental factors – wind, fog, temperature, humidity
- Sight, sound, smell – indicators vary depending on product
- Black, dark brown or clear liquids/dirt blowing into air/
peculiar odors/dead insects around gas line/dead
vegetation
- Rainbow sheen on the water/mud or water bubbling up/
frozen area on ground/frozen area around gas meter
- Other utility emergencies

PIPELINE MARKERS

The U.S. Department of Transportation (DOT) requires the use of signs to indicate the location of underground pipelines. Markers like these are located on road, railroad, and navigable waterway crossings. Markers are also posted along the pipeline right-of-way. Markers may not be located directly over the pipeline it marks.

The markers display:

- The product transported
- The name of the pipeline operator
- The operator's emergency number



ILLINOIS

JULIE, Inc.

Website: www.illinois1call.com

Advance Notice: 48 hours notice (two business days), but no more than a 14 calendar day advance notice prior to the start of excavation.

Marks Valid: 28 calendar days (Tickets Valid)

TICKETS			STATE LAWS & PROVISIONS							NOTIFICATION EXEMPTIONS				NOTIFICATIONS ACCEPTED								
FAX	Online	Mobile	Statewide Coverage	Civil Penalties	Emergency Clause	Mandatory Membership	Excavator Permits Issued	Mandatory Premarks	Positive Response	Hand Dig Clause	Damage Reporting	DOT	Homeowner	Railroad	Agriculture	Depth	Damage	Design	Emergency	Overhead	Large Projects	Tolerance Zone
N	Y	Y	N	Y	Y	Y	N	Y*	Y	Y	Y	N	N	Y	Y	N	Y	Y	Y	N	N	18"

811 Chicago

Website: <https://ipi.cityofchicago.org/Digger>

Advance Notice: 48 hours **Marks Valid:** 28 days

Y	Y	N	N	Y	Y	Y	Y	Y*	Y	Y	Y	N	N	N	Y	N	Y	Y	N	N	N	18"
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*When possible

EXCAVATION BEST PRACTICES JOB SITE CHECKLIST

- White Lining (Pre-marking)
- One Call Facility Request
- One Call Access
- Locate Reference Number
- Separate Locate Request
- Pre-excavation Meeting
- Facility Relocations
- One Call Reference Number at Site
- Contact Names and Numbers
- Positive Response
- Facility Owner/Operator Failure to Respond
- Locate Verification
- Work Site Review with Company Personnel
- Documentation of Marks
- Facility Avoidance
- Marking Preservation
- Excavation Observer
- Excavation Tolerance Zone
- Excavation within the Tolerance Zone
- Vacuum Excavation
- Mismarked Facilities
- Exposed Facility Protection
- Locate Request Updates
- Facility Damage Notification
- Notification of Emergency Personnel
- Emergency Coordination with Adjacent Facilities
- Emergency Excavation
- Backfilling
- As-built Documentation
- Trenchless Excavation
- No Charge for Providing Underground Facility Locations
- Federal and State Regulations



**Know what's below.
Call before you dig.**

